



SPRK: Activation of Two Factor Authentication (2FA)

Two Factor Authentication (2FA) will be available as of April 2, 2025 for all new PCCs in LHG SPRK as a default setting, providing a more secure login process from the outset.

For existing PCCs, the activation of Two Factor Authentication (2FA) in LHG SPRK will be implemented as detailed in the table below:

Rollout date	Area	Countries 1	Countries 2
02APR25	South America	AG / AR / BS / BB / BM / BO / BR / CO / CL / CR / CU / DM / DO / EC / GD / GP / GT / / HN / JM / MQ / MX / MS / PA / PY / PE / SR / SV / KN / LC / VC / UY	
15APR25	North America	CA / US	
	Europe		AD / FR / ES / MC / PT / LU
29APR25	Europe, Middle East, Africa	DK / EE / FI / FO / IS / IE / LV / LT / NL / NO / SE / UK	AL / AM / AZ / BY / BG / CZ / GE / HU / IL / KZ / XK / KG / MK / MD / ME / PL / RO / RU / RS / TJ / TM / UA / UZ
13MAY25	Europe	DE / AT / CH / LI / SK	
	Europe, Middle East, Africa	DZ / BH / EG / IQ / IR / JO / KW / LB / MA / OM / PK / QA / SA / TN / TR / AE	AO / BJ / BF / BI / BW / CD / CM / CG / CV / GA / GF / GN / GQ / GW / ET / GM / GH / CI / KE / LR / ML / MG / MU / MW / MZ / NA / NE / NG / RE / RW / SD / SN / SL / SS / ZA / ZM / ZW / TD / TZ / TG / UG / YT
27MAY25	Europe	BE	
	Europe, Middle East, Africa		BA / HR / CY / GR / IT / MT / SM / SI
	Asia Pacific	AU / BD / CN / HK / IN / ID / JP / KH / MM / MY / NP / NZ / PH / SG / KR / TW / TH / VN / LK	