



15-51/64/2015-Policy Division –BCAS-Part (1) (E-160173)

भारत सरकार / GOVERNMENT OF INDIA

नागर विमानन मंत्रालय/ MINISTRY OF CIVIL AVIATION

नागर विमानन सुरक्षा ब्यूरो / BUREAU OF CIVIL AVIATION SECURITY

उड़ान भवन, सफदरजंग हवाई अड्डे के निकट / UDAN BHAWAN, NEAR SAFDARJUNG  
AIRPORT

नई दिल्ली - 110003 / NEW DELHI - 110003.

**Dated: 30.3.2024**

**AVSEC Order No. 7/2024**

**Subject: Security control of departing passengers holding E-ticket/web or Kiosk check-in Bar Coded Boarding Pass (BCBP) or using Digi Yatra**

In exercise of powers conferred by Rule 62(1) of the Aircraft (Security) Rules 2023, Director General, Bureau of Civil Aviation Security, for the purpose of the safety and security of passengers, crew, ground personnel and the general public in all matters relating to safeguarding against act of unlawful interference with civil aviation, directs that following security procedures will be followed by all stakeholders for security control of departing passengers holding e-ticket/ web or kiosk check-in bar coded boarding pass or using Digi Yatra.

**Purpose:** To ensure that the access to the terminal is accorded to the bonafide passengers only and to ensure that all passengers who have entered the terminal, board the aircraft and fly out and those who do not board the aircraft for some reason, exit the terminal. For this purpose, passengers with confirmed e-tickets or web boarding pass shall be allowed access into the departure terminal, only after the authenticity of the travel document and genuineness of its holder is established at the access control point of the terminal building.

### **1. Establishment of passenger identity:**

1.1. Passengers shall be responsible to carry reliable identity proof with them throughout the journey for checking at any point of time. The identity of the passengers concerned shall be ascertained from a valid photo identity document (passport in case of foreign nationals), or, confirmed through Digi Yatra, before being allowed to enter the airport terminal building.

1.2. The passengers shall enroll and validate themselves on Digi Yatra for traveling with Digi Yatra credentials where applicable.

**2. Carriage of Valid Travel Document namely, physical copy/electronic copy of e-ticket and bar-coded boarding pass, or using Digi Yatra credentials:**

2.1. Bar Coded Boarding Pass (BCBP) delivered /generated through check-in desks, self-service kiosks, websites and e-tickets including soft copy/image of such tickets in smart phones, tablets, PCs or laptops are valid for gaining access into the terminal building through departure entry gates.

2.2. The image of the BCBP or e-ticket thus produced by the passenger on electronic device should be the same as issued by the aircraft operators. SMS or partial information pertaining to the ticket shall not entitle the pax to gain access to airport terminal building. Similarly, the BCBP shall have all the features like present boarding pass in vogue to avoid any confusion during check by the ASG.

2.3. Any second/ subsequent boarding card issued from any channel shall be detected as duplicate and an audio-visual alarm shall be generated at all check-points.

**3. Pre embarkation Security Check Point (PESC):**

3.1. Domestic passengers with BCBPs shall not be required to report to the airlines' check-in counter and may proceed directly for pre-embarkation security check if they have no hold baggage. International passengers with BCBPs will be required to report to the concerned airline's check-in counters for verification of visa and checking ECR/ECNR requirements etc. before proceeding to immigration/SHA for pre-embarkation checks.

3.2. Passengers having BCBP shall be allowed by the concerned ASG to pass the PESC only after the validity of the BCBP is established through a mechanism established at the PESC for checking it from the Departure Control System (DCS). Airport operators shall incorporate this requirement in their security programme. In case the BCBP is not read by the provided mechanism, manual procedure would be resorted to.

**4. Boarding an aircraft:**

No passenger shall be allowed by the aircraft operator concerned to board the aircraft unless validity of the BCBP is established through a mechanism established at the boarding gate for checking it from the Departure Control System (DCS). Aircraft operators shall incorporate this requirement in their security programme. These measures shall also apply to transit passengers.

**5. Aircraft entry point:**

The aircraft operator shall ensure that all the passengers who have left the boarding gate have boarded the flight. Aircraft operator shall develop a



technological solution integrated with DCS to detect any left-out pax who have reported at boarding gate but failed to board the flight.

## **6. Fraud prevention**

6.1. Persons with ill-intentions may falsify their Bar-Coded Boarding Pass (BCBP)/ E- Ticket by changing the flight number or class of service. They may also simply print two copies of the BCBP and pass one to a friend, or even create a counterfeit BCBP. Technical solutions which can further secure the bar-code, shall be incorporated in the process, by concerned Aircraft Operator.

6.2. Aircraft operators concerned shall devise means to prevent any alteration or unauthorized duplicity of the booked e-tickets, Web/Kiosk check-in boarding pass.

6.3. A forged BCBP will not entitle the person carrying it, with any right to travel, nor shall it create any confusion with the system. The official information shall be stored in the airline's system.

6.4. Persons or passengers detected with forgery of travel document shall be handed over to Local Police for legal action as per extant rules.

6.5. It is recommended that a disclaimer statement be printed on the BCBP that the document itself has no value and is being issued for ease of processing only.

6.6. The Departure Control System (DCS) shall be synchronized with Airport Terminal entry points, Pre-Embarkation Security Checkpoint, the Boarding Gate and the aircraft entry gate to establish a fail-proof passenger movement system including transit passengers.

6.7. The system should not have a lag of more than three (3) minutes for refreshing and synchronizing of data.

6.8 The Airport Operators shall work in coordination with Aircraft Operators and ASG so that a synchronized system is established for movement of passengers right from the entry-gate manned by ASG, to Kiosks generating BCBP or Check-in Counters, to the Pre-Embarkation Security Checkpoint manned by ASG, to the Boarding Gate and/or Ladder point in case of Remote location boarding.

6.9 Boarding Pass generated through Common User Self Service (CUSS) machines shall bear water marks (Name of Airport) on it.

6.10 Aircraft operators shall also sync this system with baggage reconciliation process.

6.11 Similar checks shall also be introduced in case of self-check-in of hold baggage through Self Service Baggage Drop (SSBD) facilities.



## **7. Infrastructural and other requirements:**

7.1 All aircraft operators shall ensure that the domestic travel documents issued by them or their OTAs are bar-coded. For this purpose, the airport operators shall install the necessary infrastructure at vital points along with compatible gadgets including QR Code readers

7.2 The aircraft operators shall also install the necessary infrastructure as prescribed for the Digi Yatra with all security features embedded as prescribed by DG, BCAS.

7.3 All e-gates being used for DigiYatra/BCBP shall be equipped with adequate anti-tailgating solutions.

7.4 The foreign aircraft operators shall ensure that all travel documents issued by them or their OTAs are bar-coded, within a period of 6 months from the issuance of this order. All foreign aircraft operators carrying out their operations in India shall come to an agreement on the format and bar code for the e tickets issued by them, so that the validity of their tickets can be established through a bar code reader at the Airport terminal entry gates.

7.5 The software required for the system shall be upgraded as per requirement from time to time.

## **8. Training requirement:**

8.1. Training to all the staff concerned for implementation of the above-mentioned procedure shall be organized by the airport operators in coordination with ASG and various airlines.

**9.** This supersedes AvSec Order No. 5/2020 dated 10.8.2020 issued previously on the subject.

**10.** This AVSEC Order shall be implemented by all concerned with effect from 30<sup>th</sup> April, 2024 for all domestic aircraft operators and 30<sup>th</sup> September, 2024 for all foreign aircraft operators operating to and from India.

*Zulfiquar Hasan*  
(Zulfiquar Hasan, IPS)  
Director General

30/3/24

**Distribution:** As per standard list.