

NDC 24.1: Order Split for Bookings with Multiple Travelers



When individual travelers' travel plans change, flexible solutions are needed. With the new Order Split feature in NDC 24.1, it will be easier to modify bookings with multiple travelers in the future.

The Split functionality enables travel sellers to separate one passenger from an existing paid or unpaid order and create a new child order for that traveler. Any additional services already booked are retained, while new booking identifiers are generated for the newly created order. The functionality is available exclusively with NDC 24.1 and Hybrid servicing.

What you should know:

- One passenger can be separated from an existing paid or unpaid order and moved to a new child order.
- Associated services remain assigned to the traveler after the split.
- New booking identifiers are automatically created for the child order.
- The functionality is enabled by default and requires no additional setup from the Lufthansa Group side.
- Order Split is available exclusively with NDC 24.1 and Hybrid Servicing

For any further information please contact your Lufthansa Group Account Manager.

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