

NDC Release Notes

The NDC Release Notes provide the latest updates on NDC and API functionalities and enhancements that can improve your implementation.



April 2026

Please find below the latest news and updates of Lufthansa Group NDC content.

1. Qantas (QF) prime code integration

The goal of this CR is to enable interline offers with QF by exposing QF's prime flight numbers in the LHG NDC API, Baseline API, and SPRK given that:

- The flight is sold in combination with a Lufthansa Group flight number where Lufthansa Group is the fare owner and validating carrier.
- The itinerary originates in Europe and ends in Australia/New Zealand/Fiji (NAN)/New Caledonia (NOU) with a connection point in TC3, or,
- The itinerary originates in Australia/New Zealand/Fiji (NAN)/New Caledonia (NOU) and ends in Europe with a connection point in TC3.

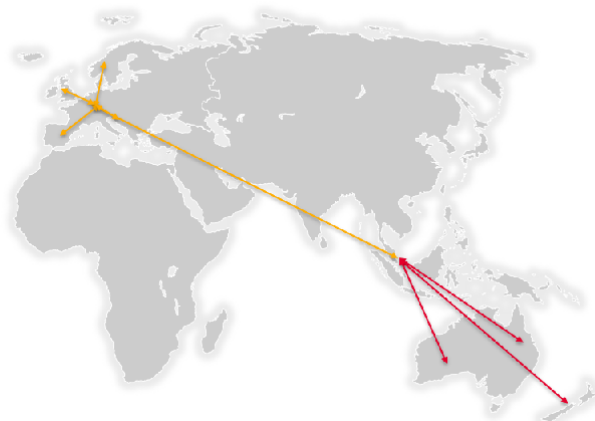
QF prime code de/feed for LHG marketed flights

Scope

Carrier Application	LHG marketed segments (LHG: L4, OS, LX) will be combinable with QF marketed segments to shop interline itineraries
Validating Carrier	LHG: L4, LX, OS
Geographical Scope	Itineraries between Europe and Australia / New Zealand / Fiji / New Caledonia with a connection point in TC3
Combinability	QF marketed de/feeder to LHG marketed flights
Sales Channel	NDC channel
API Versions	NDC API, Baseline API, SPRK
Ancillary Services	Ancillaries are out of scope for QF marketed segments
Offer Assignment	Public and private fares allowing QF marketed segments

QF marketing code →

LHG marketing code →



2. INVOL rules adjustments – April 2025 policy

The Lufthansa Group B2B involuntary (INVOL) policy was updated in APR2025 and introduced a new refund policy which is based on determining if Minimum Connecting Time (further on: MCT) is violated due to the involuntary disruption. The aim of this enhancement is to automate an involuntary refund after a time change or a cancellation with reaccommodation which is causing MCT undercut, according to the Lufthansa Group B2B Involuntary policy rules.

Applicable only for SKCHG schedule changes.

Lufthansa Group distinguishes long-term planned schedule changes (SKCHG) from short-term INVOL changes:

- Schedule changes (SKCHG) are defined as follows in the policy: a planned long-term Schedule Change. It includes time changes and cancellations that occur earlier than one calendar day before scheduled departure of the first impacted flight.
- While short-term irregularities (INVOL) are defined as follows: delays and cancellations that occur on the day of departure of the first impacted flight or the day prior. Also known as: Flight Irregularity, IRROP or IRREG.

SKCHG scenario entitled for involuntary refund: Time change of less than 2 hours causes a misconnection/MCT undercut

Scenario: Fully unflown Order involuntary refund

If the following conditions are true:

- Given an Order impacted by a time change of less than 2 hours causing a misconnection/MCT undercut.
- The Order was disrupted by
 - A time change (TK) or
 - A cancellation with reaccommodation (UN/TK)
- When the user performs an OrderReshopRQ CancelOrderRef to proceed the refund of the Order.

The results will be:

- LHG NDC solution shall return the refund Offer with full refund including OB fees
- Allow the user to accept the refund Offer using OrderChangeRQ

Scenario: Partially with flown Order involuntary refund

If the following conditions are true:

- Given an Order impacted by a time change of less than 2 hours causing a misconnection/MCT undercut
- The Order was disrupted by
 - A time change (TK) or
 - A cancellation with reaccommodation (UN/TK)
- When the user performs an OrderReshopRQ CancelOrderRef to proceed with the refund of the Order

The results will be:

- LHG NDC solution shall return the refund Offer calculation according to Lufthansa Group Involuntary partial.
- Refund logic for fare and taxes.
- No refund of DCC and/or PC fees for partially used tickets.
- Allow the user to accept the refund Offer using OrderChangeRQ.