

## TRAVEL TECH PROVIDER DETAILS FOR AARON Group spol. s.r.o.



**COUNTRY** Czech Republic  
**CUSTOMER SEGMENT** Leisure  
**REGIONS** Global

### DESCRIPTION

AARON GROUP is a Czech company specialized in delivering comprehensive solutions in the field of distribution and e-commerce. Their core product is a fully customizable agency booking solution called Symphony.Hub, which is an agency booking platform covering multiple content (next to NDC, GDS/1A and LCC). In addition to this, OTAs and TMCs serving B2C or B2B segment online can opt for AARON GROUP's e-Commerce products called Symphony.Aero (B2C/retail) and Symphony. Corporate (B2B/corporates), which are getting all the content from Symphony.Hub (e.a. NDC, GDS and LCC) and enrich it with other products like accommodation, travel insurance, local ancillary products, etc. AARON GROUP is IATA NDC Level 3 certified.

### CORE SERVICES

Aggregator	<input checked="" type="checkbox"/>	OBE/IBE	<input checked="" type="checkbox"/>	Front Office	<input checked="" type="checkbox"/>
Mid Office	<input checked="" type="checkbox"/>	Back Office	<input type="checkbox"/>	Payment Service	<input checked="" type="checkbox"/>
Dynamic Packaging	<input type="checkbox"/>	Duty of Care Provider	<input type="checkbox"/>	Cache Provider	<input type="checkbox"/>
Flight Reservation System / Inventory	<input type="checkbox"/>			Profile Management	<input checked="" type="checkbox"/>

### FUNCTIONALITIES

Searching:	Yes	Booking:	Yes	Pricing:	Yes
Ticketing:	Yes	Refund:	Yes	Exchange:	Dev
PNR/Order Cancellation:	Yes	Branded Fares Display:	Yes	Void:	Yes

Ancillary Services: **ASR, Baggage**

Yes - available

No - all functionalities available via SPRK web access

Dev - in development

### CONTACT DETAILS TRAVEL TECH PROVIDER

Petr Duchek  
 +420 272 072 411  
 duchek@aarongroup.net  
<http://symphony-hub.com/>

Slezská 113  
 130 00 Prague 3 - Vinohrady  
 Czech Republic

Otherwise, your personal Lufthansa Group airlines contact will help you quickly and proficiently.

Please note:

Lufthansa Group does not own any logo or picture of the presented corporation. Any information is supplied without liability and is subject to change. The disclosure of information without permission is prohibited, do not spread this worksheet to other parties!