NDC Partner Program

LUFTHANSA GROUP

TRAVEL TECH PROVIDER DETAILS FOR HitchHiker GmbH



COUNTRY CUSTOMER SEGMENT REGIONS

Germany Corporate, Leisure

DESCRIPTION

HitchHiker is an independent travel software company, established in 1992 and based in Frankfurt am Main, Germany. HitchHiker's core product, the "Flight API", offers connectivity to Farelogix, more than 10 NDC connections, major GDS and direct connections to over 100 low-cost airlines. A comfortable web-service API allows for quick integration of booking, ticketing, ancillary services and other after sales functionality in any third party system. Moreover, based on this API HitchHiker has developed a sophisticated Agent booking and post booking platform tailored to the needs of consolidators, travel agencies and call centers. HitchHiker's customers comprise some of the biggest airlines, consolidators, OTAs, travel agency chains, tour operators and TMCs from/in Europe and all over the world. Amongst them are many renowned travel companies such as Bravofly, Hapag Lloyd Cruises, Hotelplan, HRG, STA Travel, Travelopia and DERTOUR. HitchHiker GmbH is IATA NDC Level 3 certified.

CORE SERVICES

Aggregator	②	OBE/IBE	•	Front Office	•
Mid Office		Back Office		Payment Service	⊘
Dynamic Packaging		Duty of Care Provider		Cache Provider	⊘
Flight Reservation System / Inventory	•			Profile Management	
FUNCTIONALITIES					
Searching:	Yes	Booking:	Yes	Pricing:	Yes
Ticketing:	Yes	Refund:	Yes	Exchange:	Yes
PNR/Order Cancellation:	Yes	Branded Fares Display:	No	Void:	Yes
Yes – available No – all functionalities available via SPRK web access Dev – in development				Ancillary Services: ASR, Baggage, Lounge, WiFi	

CONTACT DETAILS TRAVEL TECH PROVIDER

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Otherwise, your personal Lufthansa Group airlines contact will help you quickly and proficiently.

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