

## TRAVEL TECH PROVIDER DETAILS FOR InteRES GmbH



**COUNTRY** Germany  
**CUSTOMER SEGMENT** Corporate, Leisure  
**REGIONS** Europe

### DESCRIPTION

As a specialist for flight distribution InteRES understands the strategic and commercial considerations of all players in the air distribution value chain and guides clients into the NDC and ONE Order retailing world. Our international customers – world leading tour operators, major travel agency chains and world-class airlines – profit from trend-setting IT solutions: With the Mercado Server, clients can source with a single request the best airfares from multiple sources: GDS, NDC API and direct connects. Using our Mercado Agent, travel agents can search and book flights across these different content sources in one clean graphical display. Plus, optimizing mark-up and margins is easy with the Mercado Mark-up & Rules Engine. Airlines benefit from the Airline Retail Engine, an integrated offer and order management system that is built from scratch to take full advantage of NDC and ONE Order, IATA's new retailing procedures. InteRES GmbH is IATA NDC Level 3 certified.

### CORE SERVICES

Aggregator	<input checked="" type="checkbox"/>	OBE/IBE	<input type="checkbox"/>	Front Office	<input checked="" type="checkbox"/>
Mid Office	<input checked="" type="checkbox"/>	Back Office	<input type="checkbox"/>	Payment Service	<input type="checkbox"/>
Dynamic Packaging	<input type="checkbox"/>	Duty of Care Provider	<input type="checkbox"/>	Cache Provider	<input checked="" type="checkbox"/>
Flight Reservation System / Inventory	<input checked="" type="checkbox"/>			Profile Management	<input type="checkbox"/>

### FUNCTIONALITIES

Searching:	Yes	Booking:	Yes	Pricing:	Yes
Ticketing:	Yes	Refund:	Dev	Exchange:	Dev
PNR/Order Cancellation:	Yes	Branded Fares Display:	Yes	Void:	Dev

Yes – available

No – all functionalities available via SPRK web access

Dev – in development

Ancillary Services: **ASR, Baggage, Lounge, WiFi**

### CONTACT DETAILS TRAVEL TECH PROVIDER

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Otherwise, your personal Lufthansa Group airlines contact will help you quickly and proficiently.

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