

TRAVEL TECH PROVIDER DETAILS FOR
Midoco GmbH



COUNTRY Germany
CUSTOMER SEGMENT Corporate
REGIONS Europe

DESCRIPTION

The market leader in its field, Midoco GmbH has developed mid-office solutions for the travel industry for more than ten years. In 2014, the company’s travel sales customers processed business worth about €6.6 bn with the Midoco system. Users include online travel agencies, tour operators and virtual travel agency organizations in the business and leisure travel segments. Mobile travel marketing also draws on the company’s solutions.

CORE SERVICES

| | | | | | |
|---------------------------------------|----------------------------------|-----------------------|-----------------------|--------------------|-----------------------|
| Aggregator | <input type="radio"/> | OBE/IBE | <input type="radio"/> | Front Office | <input type="radio"/> |
| Mid Office | <input checked="" type="radio"/> | Back Office | <input type="radio"/> | Payment Service | <input type="radio"/> |
| Dynamic Packaging | <input type="radio"/> | Duty of Care Provider | <input type="radio"/> | Cache Provider | <input type="radio"/> |
| Flight Reservation System / Inventory | <input type="radio"/> | | | Profile Management | <input type="radio"/> |

FUNCTIONALITIES

| | | | | | |
|-------------------------|----|------------------------|----|-----------|----|
| Searching: | No | Booking: | No | Pricing: | No |
| Ticketing: | No | Refund: | No | Exchange: | No |
| PNR/Order Cancellation: | No | Branded Fares Display: | No | Void: | No |

Ancillary Services: -

Yes - available

No - all functionalities available via SPRK web access

Dev - in development

CONTACT DETAILS TRAVEL TECH PROVIDER

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Otherwise, your personal Lufthansa Group airlines contact will help you quickly and proficiently.

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