

Travel Tech Provider Details for

Amadeus

01/21/2025



Country	Spain
Solution	Farelogix
Customer Segment	Corporate Leisure
Regions	EU MEA NORAM LATAM APAC

Description

Travel powers progress. Amadeus powers travel. Amadeus' solutions connect travelers to the journeys they want through travel agents, search engines, tour operators, airlines, airports, hotels, cars and railways. We have developed our technology in partnership with the travel industry for over 30 years. At Amadeus, we've been making airline content via NDC available around the globe, and as of January 2025, over 30 airlines are now live and more than 48,000 Amadeus travel agencies in over 165 markets that have already activated NDC-sourced content on the Amadeus Travel Platform. We continue to invest into opening a whole new world of sophisticated retailing techniques for our customers to explore and innovate with. As the first to be registered by IATA's Airlines Retailing Maturity (ARM) index as both an IT and distribution system provider, Amadeus has reached maturity with version 21.3 of the IATA NDC standard.

Core Services

Aggregator:	<input checked="" type="checkbox"/>	OBE/IBE	<input checked="" type="checkbox"/>	Front Office	<input checked="" type="checkbox"/>
Mid Office	<input checked="" type="checkbox"/>	Back Office	<input checked="" type="checkbox"/>	Payment Service	<input checked="" type="checkbox"/>
Dynamic Packaging	<input checked="" type="checkbox"/>	Duty of Care Provider	<input type="checkbox"/>	Cache Provider	<input checked="" type="checkbox"/>
Flight Reservation System / Inventory			<input checked="" type="checkbox"/>	Profile Management	<input checked="" type="checkbox"/>

Functionalities

Searching:	Yes	Booking:	Yes	Pricing:	Yes
Ticketing:	Yes	Refund:	Yes	Exchange:	Yes
PNR/Order Cancellation:	Yes	Branded Fares Display:	Yes	Void	Yes
Ancillary Services:	Baggage ASR				

Contact Details

Contact Person:	Please contact your Amadeus representative	Address:	Salvador de Madariaga 1
Phone Number:			28027 Madrid
E-Mail:	ndc-x@amadeus.com		
Website:	https://amadeus.com/en/contact		

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