LUFTHANSA GROUP

Travel Tech Provider Details for

TWAI, LLC.

08/23/2024

United States Country **Solution** Farelogix **Customer Segment** Leisure

Regions APAC EU MEA NORAM LATAM

Description

TWAI is an innovative travel technology company that strives to modernize travel distribution by enabling Travel Suppliers to seamlessly distribute their content to directly at a lower cost. TWAI provides NDC (New Distribution Capability) based aggregation and IT services to airlines, travel agents and 3rd party vendors in travel industry. TWAI empowers the travel industry with choice to grow in the new world. TWAI, is IATA NDC Level 4 certified.

Core Services

| Aggregator: | ⊗ | OBE/IBE | ⊗ | Front Office | ② |
|----------------------------|--------------------|------------------------|-----|--------------------|----------|
| Mid Office | ⊘ | Back Office | ⊗ | Payment Service | ② |
| Dynamic Packaging | ⊗ | Duty of Care Provider | 0 | Cache Provider | ⊘ |
| Flight Reservation | System / Inventory | | ⊗ | Profile Management | ⊗ |
| Functionalities | | | | | |
| Searching: | Yes | Booking: | Yes | Pricing: | Yes |
| Ticketing: | Yes | Refund: | Yes | Exchange: | Yes |
| PNR/Order Cancellation: | Yes | Branded Fares Display: | Yes | Void | Yes |
| Ancilliary Services: | | | | | |

Contact Details

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