

TRAVEL TECH PROVIDER DETAILS FOR e-FRACTAL s.r.o.



COUNTRY Czech Republic
CUSTOMER SEGMENT Corporate, Leisure
REGIONS Europe

DESCRIPTION

e-FRACTAL provides expert and consulting services as well as software development and testing with high added value since 1995. The company team develops software for travel business, CRM, BI, Big Data, Content Consolidation, Payment Services management, Fraud Management, Business Continuity, Workflow Management and Knowledge Management system suite, web portals, e-shops, real time systems and even mobile applications on Android and iOS. e-FRACTAL also provides integration services and cyber security consulting. e-FRACTAL is a pioneer in the process of developing new technologies in airline and hotel booking industry. Its SmartTerminal market-leading travel solution is a multiGDS solution providing superb search features and high-volume top data accuracy for travel agents, internet booking portals, tour operators and flight consolidators. SmartTerminal enables the automation of the entire booking life-cycle from the front- to end-office processing including interconnection into billing and back-office systems, an advanced CRM and a module for the support of call-centers.

CORE SERVICES

Aggregator	<input type="radio"/>	OBE/IBE	<input checked="" type="radio"/>	Front Office	<input checked="" type="radio"/>
Mid Office	<input checked="" type="radio"/>	Back Office	<input checked="" type="radio"/>	Payment Service	<input type="radio"/>
Dynamic Packaging	<input type="radio"/>	Duty of Care Provider	<input type="radio"/>	Cache Provider	<input type="radio"/>
Flight Reservation System / Inventory	<input type="radio"/>			Profile Management	<input type="radio"/>

FUNCTIONALITIES

Searching:	Yes	Booking:	Yes	Pricing:	Yes
Ticketing:	Yes	Refund:	No	Exchange:	No
PNR/Order Cancellation:	Yes	Branded Fares Display:	Dev	Void:	Yes

Ancillary Services: -

Yes - available

No - all functionalities available via SPRK web access

Dev - in development

CONTACT DETAILS TRAVEL TECH PROVIDER

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Otherwise, your personal Lufthansa Group airlines contact will help you quickly and proficiently.

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