

## TRAVEL TECH PROVIDER DETAILS FOR PASS Consulting GmbH



<b>COUNTRY</b>	Germany
<b>CUSTOMER SEGMENT</b>	Corporate, Leisure
<b>REGIONS</b>	Europe, Asia, North America
<b>SOLUTION IN PLACE WITH LHG</b>	Farelogix

### DESCRIPTION

Why use the PASS travel agency booking system?

Today agents have to book and process travel services via different travel agent selling platforms in order to provide their customers with the best offer. The decentralized handling does not follow a uniform, automated process. In some cases, data is stored redundantly in different systems. Our comprehensive all-in-one travel agency solution is used for efficient handling as well as processing of travel bookings. Travel agents can simultaneously search, book and process a large number of fares from different sources in one interface instead of centrally. The processes for handling bookings as well as customer communication are standardized and automated. This improves the customer experience and enables billing and reporting at corporate level. It ensures full content, optimized processes and higher customer satisfaction. Additional services such as lounge vouchers or extra baggage can be easily sold.

### CORE SERVICES

Aggregator	<input checked="" type="checkbox"/>	OBE/IBE	<input type="checkbox"/>	Front Office	<input checked="" type="checkbox"/>
Mid Office	<input type="checkbox"/>	Back Office	<input type="checkbox"/>	Payment Service	<input type="checkbox"/>
Dynamic Packaging	<input type="checkbox"/>	Duty of Care Provider	<input type="checkbox"/>	Cache Provider	<input type="checkbox"/>
Flight Reservation System / Inventory	<input type="checkbox"/>			Profile Management	<input type="checkbox"/>

### FUNCTIONALITIES

Searching:	Yes	Booking:	Yes	Pricing:	Yes
Ticketing:	Yes	Refund:	Yes	Exchange:	Yes
PNR/Order Cancellation:	Yes	Branded Fares Display:	Yes	Void:	Yes

Yes - available

No - all functionalities available via SPRK web access

Dev - in development

Ancillary Services: **ASR, Baggage, Lounge, WiFi**

### CONTACT DETAILS TRAVEL TECH PROVIDER

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12.07.2021