## **LUFTHANSA GROUP**

## Travel Tech Provider Details for

## **AMADEUS**

06/21/2023

Country Spain **Solution** Farelogix

**Customer Segment** Corporate Leisure

EU MEA NORAM LATAM APAC Regions

# amadeus

#### **Description**

Travel powers progress. Amadeus powers travel. Amadeus' solutions connect travelers to the journeys they want through travel agents, search engines, tour operators, airlines, airports, hotels, cars and railways. We have developed our technology in partnership with the travel industry for over 30 years. At Amadeus, we've been making airline content via NDC available around the globe, and as of May 2023, over 20 airlines are now live and more than 33,000 Amadeus travel agencies in over 140 markets that have already activated NDC-sourced content on the Amadeus Travel Platform. We continue to invest into opening a whole new world of sophisticated retailing techniques for our customers to explore and innovate with. As the first to be registered by IATA's Airlines Retailing Maturity (ARM) index as both an IT and distribution system provider, Amadeus has reached maturity with version 21.3 of the IATA NDC standard.

#### **Core Services**

| Aggregator:                | ⊗                  | OBE/IBE                | ⊗   | Front Office       | <b>②</b> |
|----------------------------|--------------------|------------------------|-----|--------------------|----------|
| Mid Office                 | <b>⊘</b>           | Back Office            | ⊘   | Payment Service    | 0        |
| Dynamic<br>Packaging       | ⊗                  | Duty of Care Provider  | 0   | Cache Provider     | <b>⊘</b> |
| Flight Reservation         | System / Inventory |                        | ❷   | Profile Management | <b>Ø</b> |
| Functionalities            |                    |                        |     |                    |          |
| Searching:                 | Yes                | Booking:               | Yes | Pricing:           | Yes      |
| Ticketing:                 | Yes                | Refund:                | Yes | Exchange:          | Yes      |
| PNR/Order<br>Cancellation: | Yes                | Branded Fares Display: | Yes | Void               | Yes      |
| Ancilliary<br>Services:    | ASR Baggage        |                        |     |                    |          |

#### **Contact Details**

Contact Person: Please contact your Amadeus representative Address: Salvador de Madariaga 1

Phone Number:

E-Mail: ndc-x@amadeus.com

Website: https://amadeus.com/en/contact

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