

## TRAVEL TECH PROVIDER DETAILS FOR SoftConEx GmbH



**COUNTRY** Germany  
**CUSTOMER SEGMENT** Leisure  
**REGIONS** Europe

### DESCRIPTION

SoftConEx provides booking and fulfilment solutions for the flight industry. Consolidators, Airlines, Business Travel Chains, Travel Agencies benefit from more than 20 years of experience. Day by day more than 30'000 PNRs are handled within our products, which are provided on a SaaS basis in our redundant data centres. All our products run with the major GDS (Amadeus, Sabre, Travelport) as well as more than 30 direct connected airlines based on a big variety of supported formats (Farelogix Baseline, NDC, Navitaire, Altea, Genius... ). Our Internet Booking Engine (GUI, XML, REST) provides booking experience combining up to 50 multi country, multi format sources in one consolidated fare display. Our BPAConex automation cover tasks like ticketing, refund, schedule change/wait-list automation, queue management, confirmation PDF, quality checks,... The enterprise solution Matrix Ticket Factory provides high volume touchless fulfilment automation with complex orchestrated workflows, combining multilevel calculated pricing, payment (PCI DSS L3 certified), ticketing, invoicing, back office export...

### CORE SERVICES

Aggregator	<input checked="" type="checkbox"/>	OBE/IBE	<input checked="" type="checkbox"/>	Front Office	<input type="checkbox"/>
Mid Office	<input type="checkbox"/>	Back Office	<input type="checkbox"/>	Payment Service	<input type="checkbox"/>
Dynamic Packaging	<input checked="" type="checkbox"/>	Duty of Care Provider	<input type="checkbox"/>	Cache Provider	<input checked="" type="checkbox"/>
Flight Reservation System / Inventory	<input type="checkbox"/>			Profile Management	<input type="checkbox"/>

### FUNCTIONALITIES

Searching:	Yes	Booking:	Yes	Pricing:	Yes
Ticketing:	Yes	Refund:	No	Exchange:	No
PNR/Order Cancellation:	Yes	Branded Fares Display:	Yes	Void:	Yes

Ancillary Services: **ASR, Baggage**

Yes - available

No - all functionalities available via SPRK web access

Dev - in development

### CONTACT DETAILS TRAVEL TECH PROVIDER

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Otherwise, your personal Lufthansa Group airlines contact will help you quickly and proficiently.

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