

## TRAVEL TECH PROVIDER DETAILS FOR i:FAO Group GmbH



**COUNTRY** Germany  
**CUSTOMER SEGMENT** Corporate  
**REGIONS** Global

### DESCRIPTION

For i:FAO, software and business travel have belonged together from the beginning. As an international software producer, i:FAO is confident that online technology is the cheapest and easiest way to purchase service-oriented business travel solutions. More than 6,000 customers prove that the use of the cloud based eProcurement permits remarkable savings in duty travel expenses for companies. With its key product cytric, i:FAO has a lasting impact on the worldwide marketplace for business travel.

### CORE SERVICES

Aggregator	<input type="radio"/>	OBE/IBE	<input checked="" type="radio"/>	Front Office	<input type="radio"/>
Mid Office	<input type="radio"/>	Back Office	<input type="radio"/>	Payment Service	<input type="radio"/>
Dynamic Packaging	<input type="radio"/>	Duty of Care Provider	<input type="radio"/>	Cache Provider	<input type="radio"/>
Flight Reservation System / Inventory	<input type="radio"/>			Profile Management	<input type="radio"/>

### FUNCTIONALITIES

Searching:	Yes	Booking:	Yes	Pricing:	Yes
Ticketing:	No	Refund:	Yes	Exchange:	Yes
PNR/Order Cancellation:	Yes	Branded Fares Display:	Yes	Void:	Yes

Yes - available

No - all functionalities available via SPRK web access

Dev - in development

Ancillary Services: **ASR, Baggage, Lounge, WiFi**

### CONTACT DETAILS TRAVEL TECH PROVIDER

Daniela Schwarz  
 +49 69 7680 50  
 schwarz@ifao.net  
<https://www.cytric.net/>

Clemensstrasse 9  
 60487 Frankfurt am Main  
 Germany

Otherwise, your personal Lufthansa Group airlines contact will help you quickly and proficiently.

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